



## INSTRUCTIONAL AI Frequently Asked Questions

### **How could you address the implementation of educating our students on how to effectively and ethically use AI to help them learn?**

For implementation, we suggest talking with students, consulting with administrators, and adhering to your school's policy. Instructional AI like Packback is built to help students learn and think critically, and thus easier to implement into classrooms.

### **Do you find Instructional AI to be culturally responsive?**

Instructional AI was built to be more culturally responsive and culturally inclusive than other forms of AI like generative AI. We are constantly making tweaks to ensure diversity and inclusivity for everybody.

### **Is Packback's AI a "closed system;" where does it generate new ideas? Is it gathering ideas from the internet, or does it already have a bank of knowledge?**

Packback isn't generating any ideas — new or old. Rather, it's giving students feedback based on a number of finely tuned and highly accurate models, so students are empowered to generate their own ideas. This is a key difference between instructional AI like Packback, and other forms of AI like generative AI (ChatGPT).

### **Why can't I find our high school on Packback?**

Our Support Team ([help@packback.co](mailto:help@packback.co)) can be contacted for any missing schools. We are happy to help get your school and district listed (for all AVID Elective grades 6–12 and AVID Excel Elective grades 7–8).

### **What is the software being used?**

The software shown during our webinar was Packback, the partner for AVID Instructional AI.

**I saw something about middle school AVID Elective being included now. Is it still free for all AVID Elective teachers, including next school year?**

Yes, AVID Instructional AI will be free to use for AVID Elective 6–8 teachers starting in 2024.

**Do all AVID schools have access to Packback?**

All AVID schools can access PackBack. AVID Elective 9–12 and AVID Excel Elective 7–8 teachers can access PackBack once they [complete an hour training](#). There is special pricing for other educators. For more information, [click here!](#)